



11 Fairfield Boulevard, Wallingford, CT 06492

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2006

Community Health Network of Connecticut Foundation, Inc. has awarded grants to the following Federally Qualified Health Centers in the amount of \$3,500:

Charter Oak Health Center, Hartford – Charter Oak will use the funds to upgrade to a new network server for the Physician Computer Network (the current practice management system for the agency). The system is used for patient enrollment, scheduling, billing, data management and the statistical reports required by their funders. This grant will help them purchase the critically needed piece of equipment.

Fair Haven Community Health Center, New Haven – Fair Haven Community Health Center will utilize the funds to contract with a consultant/facilitator for training employees on how to improve their cultural competence and help the center to enhance the value of diversity in the workplace and the patients they serve. The goal is to make all staff accountable for maintaining an environment where the benefits of diversity can flourish.” (From a proposal written by Denise Page, President, DreamCatchers, LLC.)

Generations Family Health Center, Willimantic, CT – Generations Family Health Center will use the funds to provide customer service training to employees to allow the health center to provide the highest quality of care to their patients. The goal of the customer service training program is to explore opportunities to engage staff in professional development activities and strengthen/improve interactions with colleagues and patients. Customer service training will allow staff to focus on the key components associated with good service delivery to help build a better team environment.

Hill Health Center, New Haven – Hill Health Center will use the funds to provide patient medical interpretation services through the Language Line Service. The service provides telephone interpretation for patients who have limited English proficiency. Nearly half of Hill Health Center’s 28,000 patients fit into this category. Most of these patients speak Spanish. However, recently they have needed interpreters for patients who speak Vietnamese, Somali and Arabic. This service will provide telephone interpretation within minutes. It can also be used by the support and clerical staff for making appointments, clarifying instructions and giving directions.

Optimus Health Care, Inc., Bridgeport – Optimus Health Care, Inc. is implementing a smoking cessation program for the mentally ill at its Stamford satellite sites with funding from the state



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Department of Public Health. They would like to expand the program to include other patients of the center struggling to quit smoking. The availability of the CO monitor at their two other main locations for adult medicine will greatly enhance the promotion and medical care support of the smoking cessation program. Through this grant, they hope to help 50 additional patients quit smoking in one year.

Southwest Community Health Center, Bridgeport – The organization continues to move towards the opening of their new state-of-the-art health center facility located on 968 Fairfield Ave. in Bridgeport. For this undertaking, they are seeking to expand their outreach in the community with a marketing campaign through the development of new departmental brochures, distribution of marketing items and mailings to targeted neighborhoods.

StayWell Health Center, Waterbury – StayWell Health Center will use these funds to support the Community Programs department nine-week prenatal group. The goal is to help reduce preterm birth and low birth weight babies. They will also use a portion of the funds to plan a child development-based field trip. This offers the opportunity for isolated families to experience a positive activity with their children at a location that would otherwise be out of their reach. In addition, the funds will allow the center to purchase 11 new chairs for a new waiting room.

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